

St. Clair O'Connor Community Inc.

Annual General Report

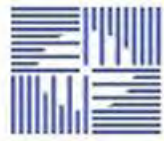
2021-2022

“Nurturing the Health and well-being of older adults and families in our community”



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Mission Statement

Guided by Christian faith and Mennonite heritage, we nurture the health and well-being of older adults and families in our community.

Vision Statement

We will lead the way to new models of service, housing and care that define a healthy community for people of all ages.

Values

On the Road to Servant-Leadership

Service

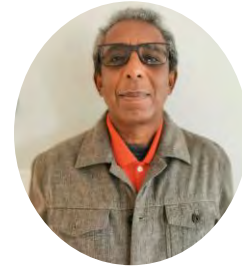
- Serving one another at home and in the neighbourhood
- Extending Christian love and compassion
- Volunteering: giving and receiving with helping hands and open hearts
- Striving to be exceptional by leading the way
- Lifelong learning and growing

Community

- Trusting and nurturing healthy relationships
- Respecting unity and diversity of cultures and ages
- Living together in an intergenerational setting founded by Mennonite visionaries
- Empowering people through the use of their gifts
- Fostering teamwork, accountability and adaptability

Commitment

- Celebrating the unique worth of each individual
- Inspiring happiness, hospitality and well-being
- Growing a welcoming place



A Message to Our Members and Community from the Chairman of the Board.

To our SCOC Members.

This year's annual report and our CEO /CFO's (Gary Basran) letter to the members explain how SCOC has been confronting the immense operational, financial, healthcare challenges and community development issues that SCOC has encountered in a very long time. The staff, residents, and families are dealing with a worldwide pandemic and working toward a safer community and workplace.

Despite these challenges, our staff have never wavered from our mission, vision, and values. A talented group of professionals with a dedicated management team has done an excellent job in keeping our community safe and healthy by serving our residents and supporting our community. The Board of Directors wishes to congratulate the leadership, and all involved for achieving exceptional financial results in 2021 and 2022, and for establishing a positive platform for redevelopment of our community.

As the Board of Directors, we take our responsibilities for: risk management, strategic development, human capital, and financial matters very seriously. We approach our responsibilities for community, social and governance matters at the same level of diligence as SCOC does with care and compassion to its residents.

On behalf of the Board of Directors I would like to extend a heartfelt appreciation to Susan Sawatsky (Secretary), and Leonard Konkin (Treasurer) for their 6 plus years of service (each) to the SCOC Board. Your contribution and dedication go without saying and we thank you for all you have done for the advancement of SCOC.

SCOC is at a point in which redevelopment will need to take place for future generations. It is an exciting time for the community and there is a lot of work ahead of us. I have met many of our organization's employees. They are exceptional and dedicated individuals. They have our gratitude for caring for our community during these extraordinary times. As a unified organization and community, we can create amazing things.

Sincerely,

Aklilu Zere

Chairman of the Board



A Message to Our Members and Community from the CEO / CFO.

To our SCOC Members, Community and Friends.

I hope you and your family are safe and healthy during these very difficult times for our community, city, and country. For over 40 years, SCOC has served the community and has been adapting to meet its changing needs. Today the needs of the community are very different and urgent. Over the past 2.5 years the coronavirus has managed to close businesses, jobs have been downsized, and the unavailability of community services have affected families and seniors. It is visible how it has affected our community, especially our senior population. The healthcare system is under scrutiny and long-term-care is being completely updated by the implementation of the “fixing long term care act”. Staff shortages, COVID fatigue, isolation, quarantine, booster vaccines, enhanced social by-laws, and the list goes on.

As SCOC serves as a congregated living community, which encompasses Long-Term-Care, Assisted Living, Independent living, and RGI, we offer Adult Day Programs, and a Senior Active Living Centre. Despite having to deal with and manage COVID-19 facility investigations and Outbreaks throughout the community, we continue to serve and keep everyone safe while adhering to Ministry of Health and Public Health guidelines and directives. There remain many challenges that need to be addressed every day. However, the staff, management team, and Board of Directors remain dedicated and focused on getting through the current 7th wave of COVID-19 and are looking toward to the future of SCOC. The most important future project will be the redevelopment of Long-Term-Care.

Continuing to serve our community during this time and planning for the future of SCOC presents many challenges, including the enhancement of our Financial Profile and the refresh of our Strategic Plan. Priorities have been placed on our financial reserves which include:

- Operational reserve,
- Capital Improvement reserve,
- Sprinkler System reserve,
- Redevelopment reserve

The Capital Improvement Reserve will have SCOC place money aside for capital improvements e.g., structural, electrical, plumbing, mechanical, updated engineering requirements, roof, windows, or major related improvement works, as required. There is a current need for an average of \$400K of improvements per year over the next 4-5 years. The complete building will need to have a \$3M sprinkler system which is a major undertaking and will need to be completed by December 2024.

The redevelopment of LTC is a priority as the existing licenses are set to expire soon, and it is the direction of the SCOC Board to remain in LTC. To remain in LTC, we must conform to the new Ontario Building Codes mandated by Ministry of Health and Long-Term Care, hence redevelopment must take place. The proposed new LTC facility will expand the number of beds from 25 (now at 18 beds due to social distancing) to 48 beds based on the Small House Model concept. Currently SCOC has been earmarked for redevelopment by the MOHLTC. We are currently working our way through the licensing phase and have several areas of the redevelopment application process to complete such as:

- Financial architecture and operational preparedness,
- Conceptual design (with existing by-laws), and possible expansion,
- Community consultation and communication plan

After doing research on possible models of LTC homes for our redevelopment project and visiting a home which operated as a “Butterfly Model”, Management decided earlier this year to implement some basic concepts of the model into our home. Although we have made some basic improvements, COVID-19 has restricted our ability to move forward as quickly as we would like. We look forward, however, to making improvements when we can while dealing with other pressing priorities, such as keeping our residents safe and healthy.

It is evident, now more than ever, our community needs to be united and to work in harmony for the betterment of SCOC. What we do now as a community will set the future for generations to come. We need to continue to provide much needed services for our community (internal/external), support those on the front lines, work collaboratively with management, and look together at the future of our LTC redevelopment plans.

Keep the residents and staff in your prayers, and we look forward to seeing you again soon, under better circumstances and a safer (COVID-19 free) environment. We will continue to do our best during this challenging time and we thank you all for your patience and support.

With heartfelt gratitude and please remain safe.

Gary Basran, MCHM, HCA, CIA

SCOC – CEO / CFO



A Message from SCOC's Chaplain.

Greetings!

Over the past 2+ years, the dominant spiritual theme among our residents seems to have been the importance of hope. And why not? Communities like ours have been hit particularly hard by the pandemic. Plus, news from around the world is a constant barrage of reports that greatly challenge us. As I write, their stories recount multiple wars, numerous examples of political oppression, continuing natural disasters, and increasing food shortages, as well as more threats of the same.

Existentially, our time feels a bit like how the director of a medical clinic described the experience of a terminally ill young man who had come in for his usual treatment. A new doctor happened to be on duty and said to him, rather casually and cruelly, "Look at your reports. You know, don't you, that you won't live out the year?" As the young man left, he stopped by the director's desk and wept. "That man took away my hope," he blurted out. "I guess he did," replied the director. "Maybe it's time to find a new one."

Of course, that's the challenge our world faces, isn't it? Yet we also have a constant source of positive reports, uplifting stories, and good news ready to be received, don't we? They are found in scripture, in other sacred writings, in music, in film, in our memories, in moments spent with loved ones, and through the ongoing acts of caring within this special community.

Thus, as we move towards year's end, let's keep all that's best in life before our eyes and in our hearts. Always remember: Fresh hope awaits!

Chaplain Jonathan Emerson-Pierce, MA, MDiv

Strategic Plan

2018 – 2022 Strategic Plan



St. Clair O'Connor Community Inc.

Oct. 2020

1

Strengthening Organizational Foundations for Growth



Our strategic goals are:

- 1.1 To exercise good stewardship over our limited resources.
- 1.2 To work collaboratively with the SCOC Foundation to realize Phase 1 of the Vision.
- 1.3 To be a present and influential voice on matters that affect older adults and the broader system of community programs, healthcare and housing that serve them

2

Enriching Service Options



Our strategic goals are:

- 2.1 To determine the most viable and sustainable future of the faith-based long-term care operations of St. Clair O'Connor Community Inc.
- 2.2 To enhance and expand the existing Adult Day Service (ADS).
- 2.3 To enhance and expand the existing Assisted Living Services for High-Risk Seniors (ALS HRS)
- 2.4 To enhance and expand the existing Seniors Active Living Centre (SALC)
- 2.5 To develop the Home Support Outreach Service Business Plan and Implementation Strategy.
- 2.6 To determine the most viable and sustainable future for the housing operations of St. Clair O'Connor Community Inc. including service expansion with new development

3

Enhancing The Client Experience



Our strategic goals are:

- 3.1 To promote a culture of safety across the organization.
- 3.2 To promote a culture of quality across the organization.

4

Engaging Staff With Purpose



Our strategic goals are:

- 4.1 To promote a healthy and safe work environment.
- 4.2 To nurture a learning environment.

Approved by St. Clair O'Connor Community Inc. Board of Directors

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Redevelopment

Changing Landscape in Seniors' Care

*SCOC LTC Redevelopment (Project Description and Impacts) *application write up.*

The St. Clair O'Connor Community (SCOC) is an inter-generational not-for-profit housing development in support of seniors that, for 40 years, has been a vital community hub providing a range of in-home supports and congregate activities for SCOC residents and the community. Located on a 1.91-acre site in the East Toronto subregion of the Toronto Central LHIN, the complex comprises of 126 mixed occupancy rental units (majority seniors) and 25 Long Term Care (LTC) units (now 18 due to COVID-19). The proposed project will redevelop and expand the number of LTC units within existing grounds and building envelope, significantly reducing capital costs.

The growing need for LTC by residents in the East York area is evident from 'LTC bed' reductions due to COVID, the loss of 103 'beds' with recent closings of Nisbet Lodge, and a projected growth of approximately 4.6% in the target population (age 85+) within the next 5 years (CBRE Appraisal Report).

The SCOC project will serve as an opportunity to redevelop current and add new residential space for a total 48 units spread across two stories each of 4 Small Houses with 12 residents each. Our proposal builds on the success of the Small House approach demonstrated elsewhere (e.g., the Sherbrooke Centre in Saskatoon and 'Green House' homes in the USA) two that encourage residents (no matter how frail) to live fulfilled lives well beyond safety and care, redressing the 'three plagues' of nursing homes (loneliness, helpless, and boredom) by adopting and implementing practices consistent with the Eden Alternative philosophy. A growing body of evidence shows that, compared to traditional LTC approached, the Small House model results in higher quality of life and personal satisfaction, a reduction in staff turnover and, notably during COVID-19, significantly lower mortality rates (Zimmerman et al., 2021 [<https://doi.org/10.1016/j.jamda.2021.01.069>] Non-traditional small house nursing homes have fewer COVID-19 cases and death).

By implementing this approach in Ontario, SCOC would honor the vision of its founders to be a 'light on the hill.' SCOC was one of the first residential complexes in Canada to focus on enabling seniors to remain in their homes within an inter-generational community, providing

support as needed to age in place, including provision of long-term (and sometimes palliative) care when required.

The Small House deliberately creates a 'home' which deinstitutionalizes the typical resident experience with LTC facilities, with shorter walking distances from each person's unit to living areas, easy access to kitchens or 'den', the elimination of medical signposts and so on. We propose that each private unit has its own bathroom fit with an accessible sink and toilet, and the basic units will have a shared bathroom fit with the same. There will be two shower/bath areas on each floor.

The Small House approach should enhance SCOC's ability to address the needs of residents requiring 'general LTC' support or 'complex continuing care' or 'convalescent care.' Beneficiaries will be both people in our community as well as residents living independently at SCOC. Our experience has been that, as our services re-orient itself to the new model and expands, it will increase the basket of services available to the larger community, should they require them. Currently, SCOC caters to a variety of individuals beyond current residents, including an Adult Day Service, Senior Active Learning Centre, and Assisted Living Services for high-risk seniors. We are also committed to ensuring our residents live an independent life with the support of programs including fitness classes, educational and health programs, computer classes, music programs, gardening, and more.

In summary, this project seeks to help the Ministry of Health achieve its goals in several ways. First, SCOC will expand the number of LTC beds available. Second, we will implement a LTC approach that promises to enhance quality of care and reduce common ineffective nursing home approaches. Third, we will build on our existing services (e.g., adult day program and assisted living) to offer an expanded range of prevention and health promotion initiatives to a larger population in our community. Finally, with the small house approach we will be able to reduce rates of hallway health care by accommodating specialized populations in a more comfortable and safer homelike environment. SCOC is excited by the prospect of the project as it will provide a higher level of care that will serve more individuals/seniors and their families for years to come.

Committees and Updates:

- Continuous Quality Improvement Committee
- Infection Prevention Control Committee
- Food Services Update



Continuous Quality Improvement Committee (CQI)

The CQI Committee continues to be the central decision-making body for SCOC quality improvements. The Committee's main function is to evaluate, plan and implement care services that will align with the desired health outcomes for the community.

Once again, we have conducted our 2021-2022 Annual Resident Satisfaction Survey to measure the levels of our services. Our surveys are based on feedback from our residents in both LTC and Independent Living, and Families of our LTC residents. We in turn measure the overall satisfaction across areas including resident care, food/dining experience, facility/environment, communication, financial services, etc.

The CQI Committee continues to oversee the quality indicators and making improvements to achieve high satisfaction levels. Since the home is small and response rates were low, one response can make a huge difference. LTC residents' response rates to the annual survey are low due to the high number of residents with cognitive impairment. Also, there was minimal participation in the LTC family surveys. Results are summarized below:

Independent Living (IL) Resident Surveys:

- 80.33% of IL residents respondents rate their satisfaction with the overall services provided by SCOC in the "good/excellent" category.
- 84.48% of IL residents stated they would "usually/always" recommend SCOC to a family member or friend.

LTC Resident Surveys:

- 40% of resident respondents rate the home overall in the fair category while 60% of respondents rated the home overall as good/very good/excellent category.
- 100% of resident respondents indicated they would positively (definitely /probably yes) recommend SCOC to a family member or friend needing long term care.

LTC Family Surveys:

- With only 4 families responding. 25% rated the home overall in the fair category, 50% rated the home overall as good/excellent, 25% stated "they did not know".
- 25% replied they would not recommend the home to a family member or friend, 50% responded they would positively (definitely/probably yes), 25% stated (they did not know).

Infection Prevention Control Committee (IPAC)

This year was a year of progress and accomplishment in IPAC at SCOC. In the face of a global pandemic, the IPAC Team aims to continually keep the SCOC community safe through vigilantly working with surveillance and control measures. As of February 2022, an IPAC Lead/Practitioner RN was hired on a full-time basis. MOH and Toronto Public Health directives have been incorporated to ensure the proper IPAC policies/protocols are in place and to attain the following outcomes:

Case Control Management:

- Apply risk assessment to identify target populations, determine risk factors to design prevention and control strategies, analyze trends and evaluate processes.
- Quick response from IPAC teams to positive Covid-19 tests including, cohorting staff and residents.
- Report epidemiologically significant findings to Public Health and Local health unit.
- In the year 2021 we had only one confirmed outbreak which was in December 2021 in both LTC and IL/ALS.

Surveillance & Control:

- Hand Hygiene 99% (up from 92% pre pandemic)
- PPE Compliance 100%.
- Staff Covid Testing 100 %.
- Syndromic surveillance by screeners and IPAC champions.
- Facilitating resident and staff vaccination events to ensure vaccination rates are 100%
- Providing education to all staff, students, and Essential Caregivers via internal Surge learning system as well as in-person webinar, Townhall meetings and IPAC practices demo.
- Promote IPAC strategies to the community through informational handouts and bulletins.
- Active Screening HCW and general visitors before entry into the building.
- Quality Indicators Surveillance Audits to measure infectious cases, to monitor the compliance of IPAC protocols.
- Enhanced daily environmental cleaning and complete sanitization in every shift.
- Rapidly communicating audit findings with interdisciplinary team through team meetings, outbreak meetings.
- Monthly audits to ensure continuous compliance with MOH/SCOC standards.
- Collaborate with the Occupational Health and Safety Committee to manage the risk of infection transmission among staff members.
- Promote and assist in developing an Immunization Program with a vaccination rate of up to 95% for COVID-19 and Influenza.

COVID-19 Vaccine:

Lighting a Path Against the Virus:

With the support and consultation of our partners at the Michael Garron Hospital (MGH) IPAC Team, Toronto Public Health and the St. Clair O'Connor Community IPAC Team, our residents received the COVID-19 Vaccine. Currently most of our residents have received the 5th dose (Bivalent Vaccine). Vaccination rate for staff is 100% for the 1st and 2nd dose and 95% for the 3rd dose. COVID-19 Vaccine was a huge turning point to a bright path of light for us in the fight against the disease.





May 9, 2022

Administrator
St. Clair O'Connor Community Nursing Home
2701 St. Clair Avenue East
Toronto, ON
M4B 1M5

RE: *Lionheart Recognition Certificate*

Dear St. Clair O'Connor Community Nursing Home,

To recognize the dedication and courage of your team members throughout the challenges of the last several years, the Ontario Long Term Care Association is pleased to provide your home with a Lionheart Recognition Certificate.

This initiative was created to provide public recognition of your team's efforts through the COVID-19 pandemic, and to support your efforts to uplift staff well-being and morale. The Lionheart Recognition Program is generously supported by OLTCA's Sector Champions: ARJO, BookJane, PointClickCare and Plan A powered by StaffStat.

We encourage you to display this certificate of recognition in a prominent place to recognize the outstanding efforts of your team members each and every day to protect and support the residents in your care.

Sincerely,

Brent Gingerich
OLTCA Board Chair,
Chairman and CEO peopleCare Communities

Donna Duncan
CEO
Ontario Long Term Care Association

Thank You To Our Sector Champions



BookJane

PointClickCare



POWERED BY StaffStat

Food Services

Purpose

At SCOC, homestyle gourmet dishes are how we present the everyday dining experience. A 4-week menu is created twice a year in adherence to the Canada Food Guide. A detailed nutritional analysis and food group balances are certified by a Registered Dietician. This assists to fulfil residents' nutrition requirements and the mission of SCOC.

Year In Review

This current year has witnessed a few lockdowns which resulted in the closure of our dining room. As coined by the ministry, we are a "congregated living" community; we are required to adhere to all mandated directives.

- Introduced "Norwegian Salmon" 7oz a piece which are the best source of Omega-3 fatty acids available.
- Incorporated with "sous vide" or individual vacuum fed beef liver to bring in the best taste of Liver and Onions.
- Provide the best possible English Fish & Chips with 7"x7oz cod fillet by renegotiations with supplier.
- Included Angus AAA for any Beef food delicacies as in ground meat, meatballs, roast, stew, stuffed pepper, cabbage roll, shepherd's pie, meatloaf, stroganoff.
- We provide the regular two choices of menu during both lunch and dinner. There is also grilled cheese, scrambled eggs, etc. to choose from in case other choices are requested by residents.
- As liked and appreciated by residents, we have included numerous cuisines. To name a few are Canadian, American, Italian, Spanish, English, Chinese, Indian, Polish, Russian.
- We also organized the Canada Day BBQ with Hamburgers, Hot Dogs with grilled 3-pepper onions. This time an Indian turmeric-garlic soft bite potato salad was offered as a side.
- Throughout summer, we have consistently served fresh fruits including plums, peaches, red/green/black grapes, pineapple, mango, orange, clementine, strawberry, watermelon, honeydew, avocado, cantaloupe, banana, kiwi, berries.
- We welcome all feedback, and all residents' advice is valuable.



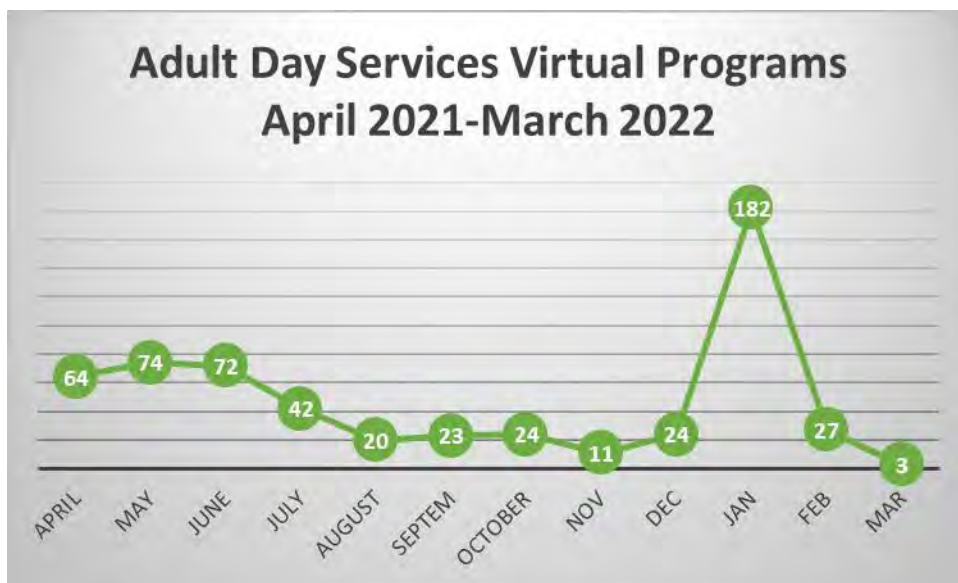
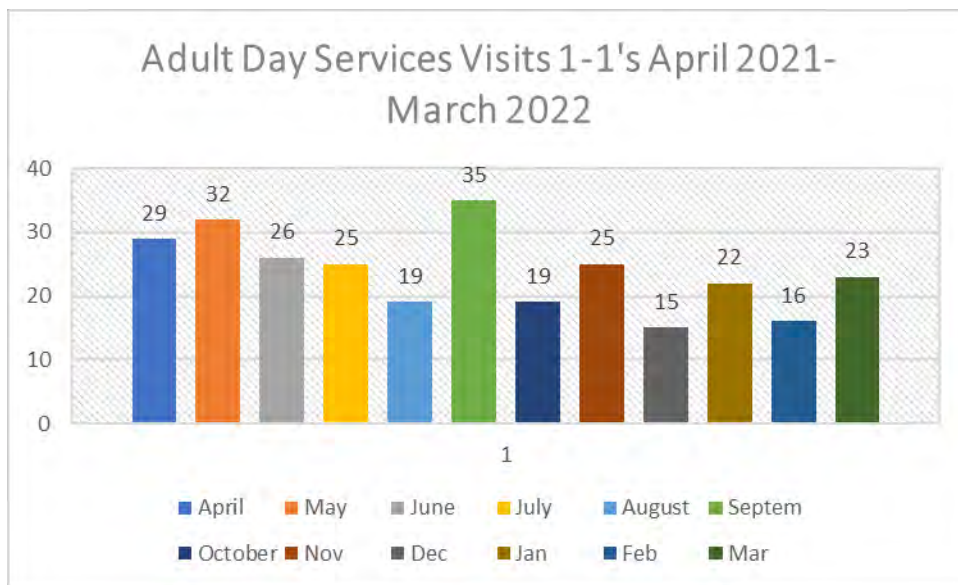
Community Units:

- Adult Day Programs (ADP)
- Senior Active Living Centre (SALC)
- Long Term Care (LTC)
- Assisted Living Services (ALS) / Independent Living (IL)



Adult Day Services (ADS)

The Adult Day Services (ADS) has continued to be in lockdown. ADS involves ALS residents and community residents who live in the St. Clair O'Connor area. The lockdown has been very challenging for the residents' overall well-being. We've provided in-person and virtual programming to help. ADS clients have been enriched by indoor one-on-one visits as well as outdoor visits. Visits included outdoor walking, assistance with filling out forms and participating in activities which prevent isolation. Since October 2021, recreational staff has provided 1,852 units of care.



Senior Active Living Centre (SALC)

Programs were developed to focus on fostering independence and wellness for older adults 55+ and improving the quality of life to meet seniors' needs on many levels. Since Covid-19 occurred and being in and out of lockdown/outbreak, we have continued to join the virtual platform ZOOM and to have in-person programs for our community members and residents.

This year we had our first trip with the community to Grand Bay for a luncheon Cruise and we visited the Martyrs' Shrine. Our first large gathering was to have our Canada Day celebration. SCOC has brought back the computer class to help teach and/or upgrade the residents/community members on technology. Indigenous Month was celebrated with an amazing Presenter, Dr. Tom Hamilton, in aboriginal music, arts and in Cultural archaeological history.



Assisted Living Services (ALS) / Independent Living (IL)

Since its opening in 1998 ALS has served 310 Residents in our community. Assisted living Services is a much-needed program at St. Clair O'Connor Community with around 50 residents requiring our assistance with their "activities of daily living". The level of care continues to increase as our seniors are aging "in place" and we are striving to keep the residents in their "homes" for as long and safe as possible. Registered staff is available 5 days a week, Monday to Friday 9:00 am - to 5:00 pm, and PSW are available 24/7. Residents feel reassured having a registered staff on duty if they need medical assistance, referrals to Home and Community Care Support Services (The LHIN) or previously CCAC, communication with their Family Doctor and more.

Dr. Wyman's clinical day is on Wednesdays, from 9:30 am to 11:30 pm. His presence continues to be much appreciated, especially during the ongoing Covid -19 pandemic.

This is the 2nd year that we continue facing the challenges brought by Covid-19, and consequently the Nursing Clinic has been very busy testing for Covid to approximately 30-60 people per day, including residents, essential care givers, family members and staff, and these numbers doubled and tripled during outbreaks. Words can't express our gratitude towards SCOC Front Line staff for their dedication and selflessness during these trial times, for Dr. Wyman for consistently coming to see our residents despite our continued lockdowns; and Michael Garron Hospital (MGH, former TEGH) for their support through this pandemic, especially for facilitating the vaccination to almost all our residents in the St. Clair O'Connor Community. A special thanks to MGH IPAC team for supporting us and many other neighbor facilities in all areas related to Infection Prevention and Control.

Assisted Living Services is an especially important and necessary part of life for our seniors at SCOC. Residents are living longer and as they age their needs increase. We are striving to meet these increasing care levels and at the same time maintain optimal independence and the best quality of life possible.

Financial Statements (March 31, 2022)

Financial Statements of

ST. CLAIR O'CONNOR COMMUNITY INC.

March 31, 2022

D C Tinkham FCPA FCA CMC LPA
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INDEPENDENT AUDITOR'S REPORT

To the Members of
ST. CLAIR O'CONNOR COMMUNITY INC.

Opinion

We have audited the financial statements of St. Clair O'Connor Community Inc. ("SCOC"), which comprise the statement of financial position as at March 31, 2022, and the statements of operations and changes in net assets, and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of SCOC as at March 31, 2022, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of SCOC in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing SCOC's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate SCOC or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing SCOC's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of SCOC's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast doubt on SCOC's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause SCOC to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

TORONTO, Ontario
July 21, 2022



Licensed Public Accountants

ST. CLAIR O'CONNOR COMMUNITY INC.


Statement of Financial Position


As at March 31,	2022	2021 (note 15)
Assets		
Current		
Cash	\$ 2,317,781	\$ 1,383,112
Short-term investments (note 3)	1,178,894	1,174,830
Accounts receivable (note 4)	52,163	71,140
Public service body rebate receivable	61,450	67,511
Prepaid expenses and sundry assets	95,947	89,900
	3,706,235	2,786,493
Capital assets (note 5)	1,164,892	1,316,689
Intangible assets (note 6)	5,899	12,149
	\$ 4,877,026	\$ 4,115,331
Liabilities and Net Assets		
Current		
Accounts payable and accrued liabilities (note 7)	\$ 599,502	\$ 679,379
Subsidies payable (note 8)	1,151,946	784,645
Deferred contributions (note 9)	16,297	58,224
Rental deposits	143,114	150,360
	1,910,859	1,672,608
	1,910,859	1,672,608
Unrestricted net assets	2,966,167	2,442,723
	\$ 4,877,026	\$ 4,115,331

Contingencies (note 12)

See accompanying notes to financial statements.

On behalf of the Board of Directors:

 Director **CHAIR BOARD - AHELLO ZERE**

 Director **LEONARD KONKIN**

TREASURER

ST. CLAIR O'CONNOR COMMUNITY INC.
Statement of Operations and Changes in Net Assets

Year ended March 31,	2022	2021 (note 15)
Revenue		
Government funding (note 10)	\$ 2,995,640	\$ 3,077,255
Resident accommodations - apartments	1,513,709	1,606,726
- long-term care	486,606	354,690
Fees for services	409,202	418,917
Residential care	185,619	205,896
Donations	134,875	12,695
Store (net)	14,996	8,542
Interest and sundry	5,881	12,843
	5,746,528	5,697,564
Expense		
Human resources (note 11)	3,295,859	3,530,185
Occupancy costs	592,719	587,937
Maintenance	510,845	489,646
Administration (schedule)	282,229	275,556
Food purchases	213,855	176,921
Insurance	99,834	67,387
Other program costs	56,524	29,715
	5,051,865	5,157,347
Excess of revenue over expense for the year before undernoted items	694,663	540,217
Amortization of capital and intangible assets	(171,219)	(226,260)
	523,444	313,957
Excess of revenues over expenses for the year	523,444	313,957
Net assets, beginning of year	2,442,723	2,128,766
Net assets, end of year	\$ 2,966,167	\$ 2,442,723

See accompanying notes to financial statements.

ST. CLAIR O'CONNOR COMMUNITY INC.

Statement of Cash Flows

Year ended March 31,	2022	2021
Cash provided (used) by operating activities:		
Excess of revenues over expenses for the year	\$ 523,444	\$ 313,957
Items not requiring an outlay of cash:		
Amortization of capital and intangible assets	171,219	226,260
	694,663	540,217
Net change in non-cash working capital balances:		
Accounts receivable	18,977	(335)
Public service body rebate receivable	6,061	21,724
Prepaid expenses and sundry assets	(6,047)	(29,555)
Accounts payable and accrued liabilities	(79,877)	160,165
Subsidies payable	367,301	627,255
Deferred contributions	(41,927)	3,810
Rental deposits	(7,246)	(9,238)
Net cash provided by operating activities	951,905	1,314,043
Cash used by investing activities:		
Purchase of investments (net)	(4,064)	(52,927)
Purchase of capital assets (net)	(13,172)	(151,157)
Net cash used by investing activities	(17,236)	(204,084)
Increase in cash	934,669	1,109,959
Cash, beginning of year	1,383,112	273,153
Cash, end of year	\$ 2,317,781	\$ 1,383,112

See accompanying notes to financial statements.

ST. CLAIR O'CONNOR COMMUNITY INC.

Notes to Financial Statements

March 31, 2022

1 Organization

St. Clair O'Connor Community Inc. ("SCOC") was incorporated under the Ontario Corporations Act as a not-for-profit organization without share capital on August 25, 1981.

SCOC is an intergenerational housing community and long-term care home. SCOC was developed to provide housing and a continuum of care in accordance with the Mennonite heritage of the Christian faith, including housing for those eligible to receive financial assistance with their rents as made available through the City of Toronto - Social Housing Reform Act ("City" or "SHRA").

SCOC also promotes physical and spiritual well-being by providing recreational, therapeutic and social programs, primarily for senior, to enable them to live with dignity and continued enjoyment or life at SCOC and the broader community.

SCOC is a registered charity under the *Income Tax Act (Canada)* and accordingly is exempt from income taxes.

2 Significant accounting policies

These financial statements have been prepared by management in accordance with Canadian accounting standards for not-for-profit organizations ("ASNPO") and include the following significant accounting policies:

(a) Cash

Cash included cash on hand and deposits in a Canadian financial institution.

(b) Capital and intangible assets

Purchased capital and intangible assets are recorded at cost. The cost of a capital asset or intangible asset comprises its purchase price and any directly attributable cost of preparing the assets for its intended use. Contributed capital assets or intangible assets are recorded at fair value at the date of contribution. When conditions indicate a capital asset or intangible asset no longer contributes to SCOC's ability to provide services or that the value of future economic benefits or service potential associated with the capital or intangible asset is less than its net carrying amount, its net carrying amount is written down to its fair value or replacement cost. As at March 31, 2022, no such impairment exists.

Capital and intangible assets are amortized on a straight-line basis over the estimated useful life of the assets using the following annual rates:

Building	40 years
Building improvements	5 years
Furnishings and equipment	5 years
Long-term care license	40 years

Amortization methods, useful lives and residual values are reviewed annually and adjusted if necessary.

(c) Revenue recognition

(i) Contributions

SCOC follows the deferral method of accounting for contributions which includes donations and government grants.

Unrestricted contributions are recognized as revenue in the period received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Externally restricted contributions are recognized as revenue in the period in which the related expenses are incurred.

(ii) Resident revenue

Resident revenue is recognized when services are provided.

ST. CLAIR O'CONNOR COMMUNITY INC.

Notes to Financial Statements

March 31, 2022

2 Significant accounting policies (continued)

(c) Revenue recognition (continued)

(iii) Fees for services

Fees for services are recorded as revenue once the service has been provided.

(iv) Investment income

Investment income comprises interest from cash and investments. Revenue is recognized on an accrual basis. Interest on fixed income investments is recognized over the terms of these investments using the effective interest rate method.

(d) Contributed services

The value of goods and services is recorded as revenue and an expense in the financial statements when the fair value can be reasonably estimated and when the goods and services would otherwise not be purchased if not donated.

Volunteer time is not recognized in the financial statements due to the difficulty in determining the fair value of these contributed services.

(e) Financial instruments

(i) Measurement

SCOC initially measures its financial assets and financial liabilities at fair value adjusted by, in the case of a financial instrument that will not be measured subsequently at fair value, the amount of transaction costs directly attributable to the instrument.

SCOC subsequently measures all its financial assets and financial liabilities at amortized cost, except investments in money market funds, which are measured at fair value. The fair values of the money market funds are determined by reference to quoted market values.

(ii) Impairment

At the end of each reporting period, SCOC assesses whether there are any indications that a financial asset measured at amortized cost may be impaired. Objective evidence of impairment includes observable data that comes to the attention of SCOC. When there is an indication of impairment, SCOC determines whether a significant adverse change has occurred during the period in the expected timing or amount of future cash flows from the financial asset. There are no indications of impairment of financial assets as at March 31, 2022.

(f) Allocation of common expenses

SCOC incurs expenses which are allocated between the residence and other departments. Certain administration expenses are allocated to other departments based on relative departmental salaries. Other expenses are allocated based on square footage used by each department.

This allocation method has not been reviewed by the City of Toronto, the Ministry of Long-Term Care, the Ministry of Health, or the Ministry for Seniors and Accessibility and as a result, may be subject to change.

(g) Management estimates

The preparation of financial statements in conformity with Canadian accounting standards for not-for-profit organizations requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the current period. Significant estimates include the impairment of accounts receivable, the useful lives of capital and intangible assets, certain accrued liabilities, and settlements with government funders.

All estimates are reviewed periodically and adjustments are made to the statement of operations as appropriate in the year they become known.

ST. CLAIR O'CONNOR COMMUNITY INC.

Notes to Financial Statements

March 31, 2022

3 Short-term investments

As at March 31,	2022	2021
Cash held for investment purposes	\$ 506,822	\$ -
Money market funds	413,104	411,617
Guaranteed investment certificates, bearing interest at rates at 0.30% (2021 - 0.50% to 0.55%) and maturing on May 14, 2022 (2021 - May 14, 2021 to November 13, 2021)	258,285	761,726
Add: accrued interest	683	1,487
	\$ 1,178,894	\$ 1,174,830

4 Accounts receivable

As at March 31,	2022	2021
Residents receivable	\$ 118,537	\$ 141,314
Less: allowance for doubtful accounts	(95,056)	(111,103)
	23,481	30,211
Receivable from City of Toronto	24,802	37,123
Receivable from Ministry of Long-Term Care	3,880	3,806
	\$ 52,163	\$ 71,140

5 Capital assets

As at March 31,	2022		2021	
	Cost	Accumulated amortization	Cost	Accumulated amortization
Land	\$ 955,587	\$ -	\$ 955,587	\$ -
Building	7,857,037	(7,857,037)	7,857,037	(7,857,037)
Building improvements	1,301,987	(1,175,193)	1,301,987	(1,035,250)
Furnishings and equipment	605,744	(523,233)	592,572	(498,207)
	\$ 10,720,355	\$ (9,555,463)	\$ 10,707,183	\$ (9,390,494)
Net book value		\$ 1,164,892		\$ 1,316,689

6 Intangible assets

As at March 31,	2022		2021	
	Cost	Accumulated amortization	Cost	Accumulated amortization
Long-term care license	\$ 250,000	\$ (244,101)	\$ 250,000	\$ (237,851)
Net book value		\$ 5,899		\$ 12,149

ST. CLAIR O'CONNOR COMMUNITY INC.

Notes to Financial Statements

March 31, 2022

7 Accounts payable and accrued liabilities

As at March 31,	2022	2021
Trade payable and accrued liabilities	\$ 557,209	\$ 667,706
Government remittances payable	42,293	11,673
	\$ 599,502	\$ 679,379

8 Subsidies payable

As at March 31,	2022	2021
Due to the Ontario Ministry of Long-Term Care	\$ 861,240	\$ 584,394
Due to the Ontario Ministry of Health	177,855	42,717
Due to the City of Toronto	62,108	157,534
Due to Employment and Social Development Canada	47,470	-
Due to the Ontario Ministry for Seniors and Accessibility	3,273	-
	\$ 1,151,946	\$ 784,645

9 Deferred contributions

Deferred contributions consist of amounts provided through various resident projects and initiatives whereby the amounts received are applied to future expenses that are intended to provide enhancement to the various resident amenities within the facility. The change in deferred contributions is as follows:

As at March 31,	2022	2021
Deferred contributions - beginning of year	\$ 58,224	\$ 54,414
Amounts received during the year	27,148	306,857
Amounts recognized in income or payable during the year	(69,075)	(303,047)
Deferred contributions - end of year	\$ 16,297	\$ 58,224

10 Government funding

As at March 31,	2022	2021
Ontario Ministry of Long-Term Care	\$ 1,957,626	\$ 1,952,971
Ontario Ministry of Health	634,180	792,321
City of Toronto	330,630	289,963
Ontario Ministry for Seniors and Accessibility	70,741	42,000
Employment and Social Development Canada	2,463	-
	\$ 2,995,640	\$ 3,077,255

ST. CLAIR O'CONNOR COMMUNITY INC.

Notes to Financial Statements

March 31, 2022

11 Employee pension plan

SCOC participates in The Nursing Homes and Related Industries Pension Plan which is a target-benefit pension plan for members of the participating unions. This is a multi-employer plan. The plan is funded by contributions made by the employees and matched by SCOC as defined by the collective agreement. SCOC follows defined contribution accounting for the plan. In the current year contributions of \$32,175 (2021 - \$28,220) were made on behalf of employees.

SCOC contributes to a group RRSP plan on behalf of certain eligible employees. In the current year contributions of \$12,300 (2021 - \$19,450) were made on behalf of employees.

12 Contingencies

(a) Ontario Ministry of Long-Term Care (MOLTC)

SCOC receives funding from the MOLTC to assist with the expenditures of the long-term care home. The amount of funding provided to SCOC is subject to final review and approval by the MOLTC. As at the date of these financial statements, funding provided for the period January 1, 2018 to March 31, 2022 has not been subject to this review process. Any adjustments required as a result of this review will be accounted for in the year of settlement.

(b) Ontario Ministry of Health (MOH)

SCOC receives funding from the MOH to assist with the expenditures of the adult day program and community support services program. The amount of funding provided to SCOC is subject to final review and approval by the MOH. As at the date of these financial statements, funding provided for the period April 1, 2017 to March 31, 2022 has not been subject to this review process. Any adjustments required as a result of this review will be accounted for in the year of settlement.

(c) City of Toronto

SCOC receives funding from the City of Toronto to assist with subsidizing the cost of accommodation fees for low-income residents. The amount of funding provided to SCOC is subject to final review and approval by the City of Toronto. As at the date of these financial statements, funding provided for the period April 1, 2021 to March 31, 2022 has not been subject to this review process. Any adjustments required as a result of this review will be accounted for in the year of settlement.

(d) Ontario Ministry for Seniors and Accessibility (MSA)

SCOC receives funding from the MSA to assist with the expenditures of the seniors active living centre. The amount of funding provided to SCOC is subject to final review and approval by the MSA. As at the date of these financial statements, funding provided for the period April 1, 2020 to March 31, 2022 has not been subject to this review process. Any adjustments required as a result of this review will be accounted for in the year of settlement.

(e) Legal claims

SCOC may, from time to time, be subject to claims and legal proceedings brought against it in the normal course of business. Such matters are subject to many uncertainties. Management believes that the ultimate resolution of such contingencies will not have a material adverse effect on the financial position of SCOC. Any amounts of settlement of claims will be accounted for in the year of settlement.

ST. CLAIR O'CONNOR COMMUNITY INC.

Notes to Financial Statements

March 31, 2022

13 Economic dependence

SCOC recognized \$2,662,547 (2021 - \$2,787,292) of funding from the Government of Ontario. This funding represents approximately 46% (2021 - 49%) of total revenue.

SCOC has entered into servicing agreements with the MOLTC for the long-term care home. The servicing agreements set out the terms and conditions related to the MOLTC funding. SCOC is permitted to operate pursuant to licenses issued by MOLTC. The licenses will expire June 30, 2025 at which time, SCOC expects the MOLTC will extend or renew the licenses.

14 Financial instruments

SCOC is exposed to various risks through its financial instruments. The following analysis provides a measure of SCOC's risk exposure and concentrations.

Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. SCOC is exposed to credit risk through its cash and accounts receivable.

SCOC's bank accounts are held at one financial institution. Funds on deposit exceed the maximum amount insured and hence there is a concentration of credit risk. Receivables are unsecured.

Liquidity risk

Liquidity risk is the risk that SCOC will not be able to meet a demand for cash or fund its obligations as they come due.

SCOC meets its liquidity requirements by preparing and monitoring detailed forecasts of cash flows from operations and anticipating investing and financing activities.

Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk is comprised of currency risk, interest rate risk and other price risk.

SCOC is not exposed to currency risk or other price risk.

Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. SCOC is subject to interest rate risk to the extent that its long-term debt may be subject to interest rate changes on maturity and from its interest bearing assets. SCOC has not entered into any derivative agreements to mitigate this risk.

SCOC's cash and short-term investments includes amounts on deposit with financial institutions that earn interest at market rates. SCOC manages its exposure to the interest rate risk of its cash by maximizing the interest income earned on excess funds while maintaining the liquidity necessary to conduct operations on a day-to-day basis. Fluctuations in market rates of interest on cash do not have a significant impact on SCOC's results of operations.

Changes in risk

There have been no significant changes in SCOC's risk exposures in financial instruments from the prior year.

15 Comparative figures

Certain comparative figures were recast to conform with the financial statement presentation adopted in the current year.

ST. CLAIR O'CONNOR COMMUNITY INC.
Schedule - Supplementary Financial Information
March 31, 2022

Administration expenses

As at March 31,	2022	2021
Professional fees	\$ 145,350	\$ 130,656
Computer equipment and software	47,065	63,606
Telephone	27,712	29,867
Office equipment and supplies	26,270	18,198
Miscellaneous	18,452	18,134
Staff development	6,907	5,000
Bank charges and fees	5,708	8,496
Advertising	4,765	1,599
	\$ 282,229	\$ 275,556

News from Long Term Care Residents' Council



We deeply appreciate the care each individual staff person (PSWs, Nursing Team, Activation, DOC, Dietary, House Keeping, maintenance and Chaplain) gives to our residents. Our Long-Term Care Residents' Council appreciates that all staff are activity responding to resident's concerns. For example, the compliance staff have had for wearing their name tags, it has been a great help to the residents to identify who walks into their room. We want to thank our Residents' Council Assistant Brittany and the Management Team for being proactive in responding to our needs. Residents could not do without Brittany's assistance as the Residents' Council Assistant, she is the backbone of our meeting. We want to make special notice to Johnathan our Chaplain because he is our friend, and we appreciate his visits.

Family council has made things happier for Resident's, especially during the pandemic outbreaks. At every Birthday party and Special Occasions (Such as Christmas, Easter, Thanksgiving, etc.) they have been active in helping the Activation team facilitate these events. They are always willing to help wherever they can, and we as a Residents' Council appreciate that.

Over the 2021-2022 year, the Program Staff have implemented programs based on Resident's feedback, as well as interests. Every week, Residents' Council Chair Edwina Wilson and Activationist Brittany facilitate a Sing-along or Name that Tune program for resident's enjoyment. Residents love hearing Edwina on the piano and singing a long with Brittany. Activationist Elaine has facilitated a Beauty Corner program where residents get their nails painted, many residents get complements and feel better when they get them done.

Residents thoroughly enjoy doing exercise four or more times per week. It is a program that is necessary but is a lot of fun to attend.

Program staff have implemented weekly Zoom calls or In-person visits from Toronto Metropolitan University students, which as helped many of our residents build intergenerational relationships. They have been so helpful to the Activation team with facilitating larger group gatherings in the home, such as Monthly Birthday Parties, different special event Teas and more.

News from Long Term Care Family Council Members

LTC Family Council Activities 2021/2022

It has been both an eventful and challenging year for the members of SCOC's Family Council. We continue to volunteer our time and resources to make the lives of the women and men in long term care healthier and more enjoyable. Like many volunteer groups, we are few in number, and pandemic fatigue has made recruitment of volunteers more difficult.

Family Council works closely with SCOC's two activationists for whom we are most grateful. We are also indebted to the nurses and personal care workers for the difficult work that they perform providing a caring and safe environment for our loved ones and friends in long term care.

In addition to day-to-day time spent in the long term care unit socializing and assisting with recreational and creative activities, Family Council also organized and/or participated in several special events throughout the year:

- For Halloween, many of the residents of long term care decorated pumpkins by attaching noses, eyes and hair, which resulted in much laughter given the silly results. The celebration included treats for everyone and individual photographs were taken alongside the masterfully adorned pumpkins.
- Remembrance Day was recognized by having everyone wear paper poppies that they had previously coloured. Stories and memories were shared of loved ones that had served in wars and times of conflict.
- The Christmas celebration was held over two days starting with a day of colouring a Christmas themed table cloth consisting of hollies, Santa Claus and snow people. The next day, the Christmas table cloth day was covered with scones, clotted cream, minced tarts and other treats for a traditional English tea. China cups and plates were brought out to bring a sense of formality to the occasion. The men and women shared memories of sledding and skating with family and friends. They also remembered trips that were taken and family traditions. Everyone was given a poinsettia that they were able to place in their room and continue to enjoy. Family Council wishes to recognize and thank Irene Sakata for baking all of the treats that the residents enjoyed at the tea.
- The New Year's celebration included ice cream floats with fizzy juice. Family Council's apology for the lack of champagne was graciously accepted by everyone in attendance. We also shared stories about past years and celebrations with family and friends.
- Valentine's Day was celebrated with treats for everyone. It was also a time to share memories about loved ones.
- Easter festivities were creative as everyone decorated plastic Easter eggs with colourful stickers. This was followed with candies and treats for everyone to enjoy.
- Mother's Day was meant to be "fancy." A tea was held with china cups, linen table cloths and napkins, and strawberry shortcake. It was a participatory event with photographs and stories about famous mothers. There was much laughter and discussion as the residents brought to life memories of their favourite movie stars.
- On July 1st due to a COVID related lockdown, members of Family Council brought plants from the patio to the family room in an attempt to recreate the beauty of the summer flowers. Everyone enjoyed fizzy ice

cream floats and we had photographs of Canadian movie stars, which brought back many youthful memories. Photographs of everyone wearing a Canadian inspired hat were taken and framed for a memento of the day.

- At our Thanksgiving celebration everyone was given a decorative card to set out what they were thankful for on this day. Most were thankful for family and friends. The event included pumpkin pie and tea in our lovely china cups.

In addition to the formal events marking holidays, Family Council also participated in the birthday celebration for one of our residents, who turned 100 years young. Family Council notified the Governor General, the Queen and the mayor of Toronto of the birthday and received Certificates of Congratulations. The activationists framed the Certificates and they now proudly hang in the resident's room.

In recognition of each resident's birthday, Family Council provides a card and gift, and we sing Happy Birthday on the actual day. This is in recognition of the fact that some of the women and men living in long term care do not have family members or loved ones who are able to regularly visit and celebrate formal occasions. Family Council also works with the activationists, who have recently instituted a monthly birthday party.

Family Council also volunteers with special activities including the making of "memory jars" and helping transport people out to the patio for fresh air. One of our members used his knowledge of classic movies to share films that were familiar to the residents.

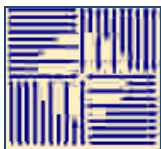
Some of the residents of long term care are more reclusive by nature and Family Council has been adept at getting them to participate in functions and activities that they would not do without the extra encouragement. By doing this, we are helping to stave off loneliness and isolation that is common in long term care settings.

Family Council is currently planning festivities for Christmas and New Year's. Given that long term care is now allowed more visitors, we intend to encourage family members and caregivers to join us. Family Council is acutely aware of how important visitors are for the mental health and well-being of residents and we wish to promote such interaction.

We wish to acknowledge the chair of long term care's Resident's Council. She consistently recognizes the work of Family Council members. In particular, this resident always thanks us for our special efforts to celebrate the various holidays and occasions with interactive and fun filled activities that could not be carried out by the SCOC staff alone.

In addition to Family Council members' work with creative activities and holidays, we also advocate for the needs of residents who do not have family or caregivers that are able to provide such support. Administratively, we have attempted to work with management to ensure that the long term care unit is well maintained and clean. We have also offered to work with management to de-institutionalize long term care, which has not yet occurred.

Finally, we are grateful to the Board for recently recognizing our contribution to, and knowledge of long term care issues. We appreciate the opportunity to address ongoing issues relevant to the women and men, who reside in long term care, and with respect to the unit itself. In addition, we greatly appreciate the opportunity to learn more about and provide input with respect to development matters being considered by the Board.



St. Clair O'Connor Community Foundation

A Mennonite Project

Report to St. Clair O'Connor Community Foundation Constituency

28 October 2022

The past two years have been like no other in recent history. Challenges created by COVID-19 exposed much inequality, including a disproportionate effect on people in their senior-most years and on people providing support services. It also saw one of humanity's great achievements – the rolling out of safe, effective vaccines in record time. We can be thankful, though the virus stubbornly remains.

The SCOC community has not been immune. But that experience also underscored the merits of SCOC's founding vision of an inter-generational community in support of seniors, and that support of people with difficult, ongoing needs should be shaped around each person's individual interests, not only around care and safety.

You will have heard that SCOC has applied for funding to redevelop its LTC. To assist, the Foundation set up a '*Reimagine Long Term Care*' working group to research promising models. The best were those where people lived in small homes of 10 or less, with cross-trained personnel gifted in providing person-centred supports.

To further strengthen the Foundation's support of SCOC redevelopment we hired Kathryn Gray as Director of Communications and Development. One of the first things she did was find the one LTC program in Toronto which already has trained its staff in the person-centred model, and arranged a visit for interested board, working group and senior staff members, with another in the offing. Anyone interested in learning more about this can contact Kathryn or myself. Part of Kathryn's role will be to help strengthen existing linkages with individuals and agencies in the East York area and SCOC's sponsoring church constituencies.

We've not neglected our concern to raise funds for the essential things SCOC needs not covered by government or other sources, and we've done that with your assistance – most recently funding purchase of a new bed for the Guest Suite. Our financial holdings at 2021 year-end was \$1.7 million, up from about \$1.5 million a year before, despite a difficult investment climate. That said, we don't seem to be out of the woods, with recession a real possibility. So, at a recent board meeting, we decided it would be prudent to reduce investment risk by adopting a 50/50 strategy – 50% equity, 50% fixed income (down from 60/40). Our equities should continue to pay dividends, and our fixed income holdings promise higher yield due to rising interest rates.

I concluded last year's report with a quote from Abe Lincoln: "*The best way to predict the future is to create it.*" That's what, with your help, we're working on.

Creating the future can happen only with contributions of inspiration, time and our money. And so **we invite you to give to our mission**. Whether it's a cash gift, a gift of securities or a future gift from insurance or your estate, it will make a difference. We'll put it to work in creating a community that supports each person to live a full and abundant life.

Respectfully submitted

Aldred H. Neufeldt, Chair

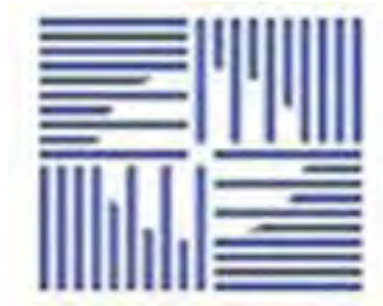
Board: Jason Bewers, Mike DeHaan, David Nelligan, Leonard Konkin (SCOC Board Liaison)

Director of Communication and Development: Kathryn Gray

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Email: info@scoc.ca

Thank you for being our partners in care.



St. Clair O'Connor Community Inc.

Board of Directors

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